

Caring for your Memorial Jewelry



P A S S A G E S[®]
Embracing Change

www.passagesinternational.com

(888) 480-6400

Passages' professional artists create each piece of memorial jewelry by hand with dignity and care, to the best of their artistic ability. They follow specific instructions for each order with only the lock of hair or cremated remains provided to them for that particular piece of jewelry. All orders maintain quality control via name and numeric cross reference. Each ring, pendant, etc. is hand cast by a reputable silversmith, and our jewelry artists do the rest. No two pieces will be alike. We hope you wear this unique jewelry with pride and take special care of it. If the sterling silver starts to turn green or tarnish it is recommended to use a special jewelry polishing glove or cloth meant specifically for polishing fine and sterling jewelry. These can be found at many jewelry stores for a very reasonable price. If that doesn't work you can try a small drop of silver polish on a microfiber cloth. It is normal for sterling silver to "turn" over time but it shouldn't be frequent and is easily remedied. For complex shapes (such as the Vintage ring) a drop of silver polish on a **soft bristle** tooth brush will greatly assist, then rinse with warm soapy water to remove the polish.

Do's:

Please enjoy this precious, unique piece of jewelry as much as you enjoyed the life of whom it represents. It is a good idea to remove the jewelry at night because keeping it close to natural skin oils may cause it to discolor or tarnish faster than it would otherwise. All jewelry will also require periodic cleaning.

Don'ts:

Don't submerge in jewelry cleaner, any other oils or chemicals that may harm sterling silver or gold. Don't apply abrasive cleaners or cleaning cloths/pads to it as they may scratch the jewelry piece and the clear top.

Passages stands behind the workmanship of our products, however we will not be responsible for damage or loss due to excessive wear and tear. Please advise us of any quality issues within 30 days of receiving the jewelry.

If you have any questions please do not hesitate to call our office at (888) 480-6400.